

THE LAST MILE IN A MINUTE

For customers who don't have time to reach a post office during opening hours, or for logistics companies worried about repeat deliveries, automating the last mile delivery saves time, effort and money



Parcels are efficiently and promptly delivered around the clock to the KePol automatic parcel delivery system

As a provider of solutions for the automation of the last mile, Keba is vital to the field of parcel logistics. KePol point of logistics solutions automate the last mile of the logistics chain and provide services to private (B2C, C2C) and business customers (B2B) with all the advantages of a modern self-service system. The KePol automatic parcel delivery system can be used for packages and letters and can be adapted to the needs of a logistics company.

The benefits for customers, postal services and logistics operators are self-evident. Parcels are efficiently and promptly delivered around the clock to the KePol automatic parcel delivery system. After

delivery, the customer is notified by SMS or email that the parcel has arrived. Pick-up is convenient and independent of office hours, saving time and money for the postal services, logistics operators and the customer. KePol automatic parcel delivery systems can be positioned at high traffic, easy-to-reach locations, such as railway stations, office and business centres and filling stations.

KePol point of logistics solutions use hardware and software that can be adapted to the requirements of the operator. Planning helps to identify the specifications relating to the customer's needs, using the company's many years of experience.

Keba's core competencies are reflected in the KePol parcel delivery systems – as a long-term provider in the field of bank and service automation, Keba has equipped more than 700,000 safe deposit boxes with control electronics and computerised administration solutions. Extensive know-how regarding customer self-service also makes Keba a highly competent partner.

In addition to technology and consulting Keba offers IT operation, hotline, rollout management, service, support and spare parts logistics. Keba's approach to providing a working KePol system is to integrate existing functions into a variety of systems.

The KePol Software Suite combines ease of use with effective data management for managing and operating the machine. Another objective is to smoothly integrate different data sources and existing applications while adding extra functions. This approach safeguards prior investments in infrastructure and minimises the overheads required for running and maintaining a parcel delivery system.

The KePol software suite is made up of separate services. The components, including parcel management, station management, alarm and notification functions, user management and comprehensive reporting data, are available to the management tool via a standardised user interface. This can be customised for various user groups in order to form a suitable front-end for their individual tasks and rights. The software is distinguished by flexibility, which allows expansion and restructuring at low cost. This suite is therefore particularly future-proof.

The KePol software suite optimises the operation of parcel stations. It combines the data from all systems to form a single, unified information base. This enables the representation and control of the network and all the processes executed within it.

With the increasing use of self-service parcel stations, the requirements for the

Advantages of the KePol system*For postal and logistics companies*

- Automation of the entire delivery business
- Lower distribution and logistics costs
- No failed delivery attempts
- Automation of cash on delivery charge collection
- Cashless payment

For postal customers

- Parcel pick-up and deposit any time
- Secure and discreet handling of parcels
- Choice of KePol locations for each transaction

management of control and monitoring are also growing. This demands powerful diagnostic and monitoring tools. The KePol software suite provides complete information, which permits immediate interpretation by the decision maker.

The KePol software suite provides all data and functions via a web portal, which can be used by any browser without the need for special software installations. All information

is displayed to the user via a customisable web front-end. In this way, the user interface can be adapted to the respective tasks and the user's personal preferences. KePol software is designed to integrate easily into any system that provides data or manages a parcel delivery system.

In collaboration with its customers, Keba recommends a complete system and a roadmap to create it. Keba's experience can then be relied upon to ensure a functional parcel delivery system that fully satisfies customer needs. Keba's consulting services for parcel delivery systems comprise many major components. First, the services optimise the integration into existing applications. It integrates payment systems and develops efficient business processes based on best practice. User interfaces are created for customer satisfaction and all processes are optimised.

The design of KePol automatic systems has been tailored to meet the demands of customer self-service. The KePol automatic system provides ergonomics and security



KePol integrates payment systems into its delivery pod

of operation, as well as protection against vandalism. It can be deployed indoors or outdoors. KePol is distinguished by a functional and ergonomic design with optimised parcel volumes. Operation is straightforward and resembles that of automatic cash dispensers. The KePol automatic systems are available as compartmental or rotation systems.

FIND OUT MORE

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