

Pay in cash around the clock! Commerzbank shortly to provide new self-service facility across the country.

Today, in Germany, customers can withdraw cash from a cash dispenser on almost every corner. Previously the paying in of cash was not so convenient, and has been virtually impossible in the customer self-service lobby to date. The Commerzbank AG is now closing this loophole. Soon many private customers will be able to pay in cash at self-service automatic terminals across the country. This added benefit is the start of the new Commerzbank branch office concept of the future. The technically and economically convincing concept of KEBA AG with its headquarters in Linz/Austria allows customers to pay in cash around the clock.

New branch office concept

The latest self-service technology allows Commerzbank to realize the branch office concept of the future. "We are creating a model for the branch office of the future with the focus on consultation and sales. The installation of combined cash-in/cash-out terminals frees the employee from handling cash. Thus, they have more time to advise customers. In this way, the Commerzbank offers its customers a service advantage, because the new cash-in terminals as well as account statement printers and cash dispensers will be available in the future. And that around the clock!", affirms Martin Blessing, member of the board of Commerzbank AG, within the scope of today's press conference in Frankfurt.

Pay in around the clock

Even if the bank customer still has to carry out his cash payments at the counter today, tomorrow he will be independent of business hours. Banknotes and coins can be paid into giro accounts or passbooks by customers themselves at KEBA self-service terminals.



Automation by innovation.

KEBA AG

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The combined cash-in/cash-out terminal also enables cash withdrawal from passbooks or larger amounts from the checking account. The bank employee initiates these cash withdrawals at the advisory service PC. The customer then receives his money at the KEBA self-service terminal.

Bank 'night safe' transaction is conveniently replaced

The new cash-in terminal provides a special function for business customers. In future daily cash receipts (banknotes and coins) will be paid in at the cash-in terminal and directly booked in online. The Commerzbank can, therefore, conveniently replace the night safe.

First rollout of 100 KEBA systems from autumn 2004

After market selection and an intensive test phase of combined cash-in/cash-out terminals with two manufacturers, the Commerzbank decided exclusively for a pilot test with KEBA. The cogent technical concept of Rondo 4cashcycle+ and the resulting high cost effectiveness with which the self-service terminals can be operated were the crucial factors. Since then the system pilot test in customer operation has been successfully completed. KEBA has now been commissioned with the first terminal rollout. 100 KEBA systems will be installed in branch offices from autumn 2004 onwards.

Innovative "closed cash cycle" saves costs

Rondo 4cashcycle+ is the KEBA self-service terminal for cash-in/cash-out of banknotes and also offers the innovative "closed cash cycle". In the first step, the Commerzbank is operating the self-service terminals with separate cash-in and cash-out functions. In the next step, the closed cash cycle is activated. In this cycle paid-in banknotes are checked and placed in the cassettes. If the next customer initializes a cash withdrawal, the banknotes just paid in are paid out again.

This results in a closed cash cycle. The self-service terminal practically manages itself. Rondo provides a uniquely high storage capacity of up to 12,000 banknotes. This allows the bank to save costs for the reduced banknote refilling or emptying.



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No chance for counterfeit banknotes

Rondo 4cashcycle+ checks the authenticity of paid-in banknotes and carries out a banknote categorization according to Article 6 EZB. Security is, however, of utmost importance during cash withdrawal as the press report of recent weeks made very clear: Counterfeit banknotes can also get into the terminal during refilling. The high-end banknote authentication technology of the Rondo 4cashcycle+ checks each individual banknote selected for cash-out and prevents the issue of banknotes identified as counterfeit. These banknotes never get into circulation!



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